

Customer Stories

Building a Unified Access & Attendance System for Al Ansari Exchange



About UNION biometrics

UNION biometrics is a global leader in biometric security, delivering comprehensive, high-performance access control solutions and premium multi-modal recognition devices built on proprietary technologies and patented anti-spoofing methods, protecting critical infrastructure, corporate, and government facilities worldwide through a trusted global partner network.

Overview

Al Ansari Exchange, one of the UAE’s most trusted exchange companies, started in 1966 in Abu Dhabi and has grown to over 280 branches with 4,000+ multilingual staff, serving 3 million+ customers monthly. Rated “5A1” by Dun & Bradstreet and regulated by the UAE Central Bank, it remains a market leader in fast, reliable, and customer-focused financial services.

Challenge

Al Ansari operates in a high-traffic, customer-facing environment where stringent security measures are essential across all branches and the head office. As a financial institution, the company must also comply with multiple government-mandated regulations, making the need for a robust and reliable security framework even more critical.

To address this, Al Ansari sought an integrated hardware and software solution capable of meeting strict security requirements while remaining practical for daily operations. Their plan involved deploying fingerprint and card-based systems that could accommodate complex workforce patterns, including multiple shifts within the same branch for time and attendance and access control.

An additional priority was securing sensitive areas, especially the cash control rooms—and establishing proper procedures for emergency situations. These factors played a key role in shaping the overall evaluation and deployment strategy.

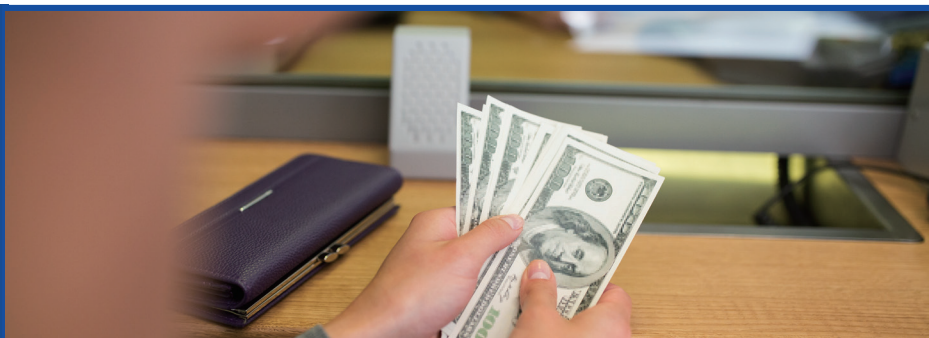
 **Customer**
Al Ansari Exchange, UAE

 **Industry**
Financial

 **Product/Solution**
UBio-X Face Pro/ AC2200

 **Partners**
Al Asas Information Technology

 **Location**
U.A.E



Solution

Al Ansari decided to implement a comprehensive security solution across all branches and the head office. This included deploying more than 500 AC2200RF units and 20 UBio-X Face Pro devices to strengthen both access control and time & attendance operations.

UBio fingerprint devices were selected for their advanced fake-fingerprint detection technology, which met the company's strict security and compliance requirements. To support daily workforce operations, the customized RAMS platform was introduced, offering seamless two-way integration with their Oracle HR system.

All devices operate using server-based 1:1 authentication (card + fingerprint), ensuring fast and accurate verification even in high-traffic environments. The system is also integrated with fire safety and emergency evacuation protocols, enabling automated responses during critical situations.

Value Delivered

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At a Glance

UBio-X Face Pro



Experience, Beyond Security
Next Generation Multi-Performance Biometric Device



- 5" IPS LED touch screen
- Walk-through facial recognition up to 4m
- Advanced anti-spoofing technology
- Large capacity: up to 500,000 users & 10M logs